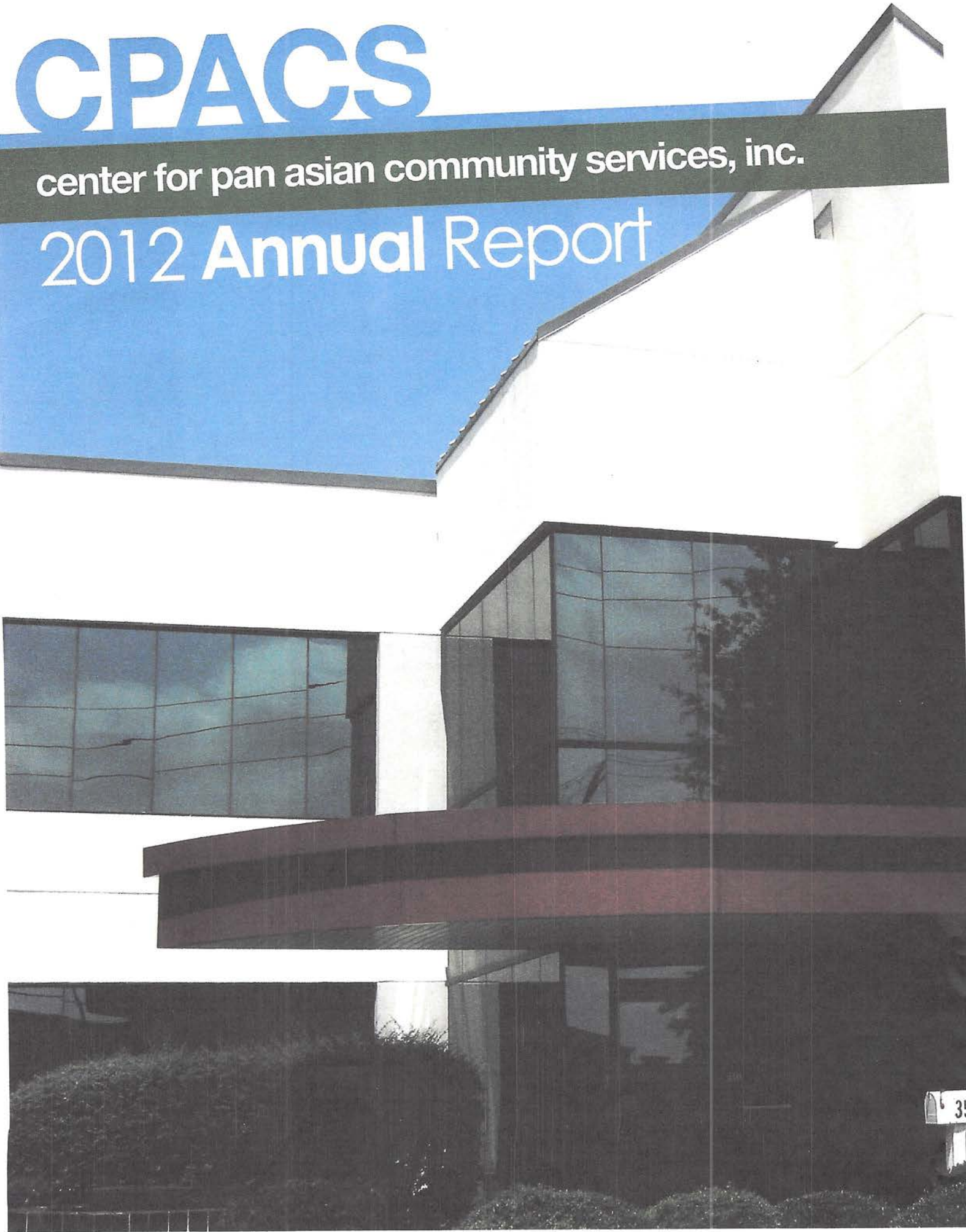


# CPACS

center for pan asian community services, inc.

## 2012 Annual Report



# CPACS

Our Vision, Mission, & History



## Vision

CPACS is committed to building stronger communities, empowering immigrants and refugees, and mobilizing for social change.

## Mission

Our mission is to create and deliver culturally and linguistically competent, comprehensive health and social services.

## History

Founded 1980, CPACS has provided a home base and essential health and social services that support Asian Americans in their new chosen country. CPACS began as a volunteer-run organization providing health and human services to the area's Korean Americans, yet it quickly found that services were also needed by other Asians from many different cultural and linguistic backgrounds, and many of which being limited English proficient. Today, CPACS has a diverse staff of more than 100 full- and part-time employees, capable of speaking 15 different languages. The staff, led by CEO/President Chaiwon Kim, provides a broad array of programs that serve men, women, seniors, children and youth in metro Atlanta and beyond. The number of individuals served each month has grown from 791 in 1999 to an average of 2,300 in 2011. Although CPACS has a unique capacity to serve Asians, it has evolved to provide services that benefit the entire community we live in, be it African American, Latino American, White or Asian American.



### Corporate Awards in 2011

- 11 Alive Community Service Award—Community Volunteer, Mr. Ho Su Kim
- Bank of America—Local Hero Award—Community Volunteer, Mr. Ho Su Kim
- The Champion Newspaper 20th Anniversary
- Celebration of Community Champions Award—1st Runner Up
- DeKalb County CEO's Community Hero Award
- Georgia Asian Times Top 25
- Most Influential Asian Americans in Georgia—Marianne Chung
- Georgia Natural Gas 2011 TrueBlue
- Community Award—Natural Leader Award
- Sprint Local Youth Award—Nina Tran, Community Action for Teens Program
- Technical College System of Georgia
- Overall Achievement Award for Adult Education
- Technical College System of Georgia
- Greatest Number of Students Awarded Citizenship
- United Way Women's Leadership Council Award
- Time, Talent, Treasure, & Legacy—Dr. Jung Ha Kim

### Location

**Main Center**  
3510 Shallowford Rd NE  
Atlanta, GA 30341

**Gwinnett Center**  
2100 Pleasant Hill Rd, Ste. 366  
Duluth, GA 30096

### Executive Staff

**CEO/President**  
Chaiwon Kim  
chaiwon.kim@cpacs.org

**Associate Director**  
Marianne Chung  
marianne.chung@cpacs.org

# Welcome

## From the CEO/President & Chairman of the Board

Dear Friends & Community,

For over 30 years, CPACS has been on the forefront of addressing critical and important issues that matters most to the Asian American community. Today CPACS continues to be the first, largest, and longest standing service providing agency in the Southeast. According to 2010 Census, Georgia has the 5th fastest growing Asian American population in the nation. As the immigrant and refugee population grows, CPACS' services grow with it.

2011 has continued to be a difficult year for many in our community due to the economic downturn. Many families have lost their jobs, lost their homes, and have hardships putting food on the table. In the past year, our in-take has grown from 1,600 to 2,300 individuals per month, which shows the unrelenting demand for services. As the majority of our clients are low-income and have limited English proficiency, CPACS continued to advocate for equity and justice, while leveraging limited resources for the greatest impact.

Since our last annual report, we have moved! We moved from Doraville to our new facility in Chamblee, keeping the Buford Highway corridor as our home. Our new facility is the first, largest owned and operated Asian American service-providing center in the Southeast. We also opened our Gwinnett Center in Duluth in order to serve more Asian Americans in the northern corridor. Furthermore, our Food Pantry program celebrated its 10th year anniversary. In 10 years, CPACS has distributed 16 tractor-trailer loads of food, feeding thousands of needy families in our community.

Founded on the belief that "People Need People," CPACS is committed to our strategic plan to build stronger communities, empower immigrants and refugees, and mobilize for social change. We cannot do this work alone, so we thank our dedicated board, staff, volunteers, funders, donors, partners, collaborating organizations, and friends who continue to believe in us. Please join us on this journey as we continue to build, empower, and mobilize our community for a healthier and stronger nation.

Sincerely,

*Chaiwon Kim*

Chaiwon Kim  
CEO/President

*Nack Paek*  
Nack Paek  
Chairman of the Board



## Board of Directors

Nack Y Paek  
Gloria Enriquez  
Jung Ha Kim, PhD

Peter Kim  
Sun Hee Kim, MD  
Sachi Koto

Lucio S Min  
Minh L Nguyen, MD/MPH

Fabian De Rozario  
Alfred Yin

## About Us & Stories

### About Us

Center for Pan Asian Community Services, Inc. celebrated its 31st anniversary in 2011. As the first, largest, & longest-standing service-providing agency focused on Asian Americans in the Southeast, it has over 100 staff (full and part-time) at various satellite offices, including in DeKalb, Gwinnett, Fulton, and Cobb County, and works with hundreds of volunteers throughout the year. In the fiscal year 2011 (July 2010 to June 2011), CPACS served an average of 2300 unduplicated clients every month. Founded under the belief of "people need people," CPACS has pulled together ethnically diverse people with caring hearts to sustain its commitment and programs to serve the community.



### Becoming Self-sufficient from Homelessness



CPACS was not able to save Mr. Lee's home, but was able to rescue his family of five from homelessness. Mr. Lee lost his job as a subcontractor and was unable to find employment due to the poor economy. After the family depleted their savings, they lost their home to foreclosure. CPACS' employment and housing staff helped Mr. Lee find transitional housing and a job as the family began rebuilding their lives.

## 2011 Highlights

### Home Retention Fair



The Home Retention Fair was the first event of its kind where home owners and major banks came out to meet the Asian community where they were helped with housing counseling.

### Project Grow



Project Grow is a community garden started by CPACS' Zone 3 Afterschool Program, focused on empowering each other through the values of healthy living, eating, and cooking.

### Senior Wellness Program



CPACS' Senior Wellness programs serve the Chinese, Korean, Vietnamese, and now Bhutanese senior communities, providing seniors with opportunities to gather, exercise, and learn about health.

# Glimpse

## Refugee Community Empowerment



Coming to America has been a long and arduous journey for Gopal and Ganga. The married couple are newly settled refugees in Atlanta. Gopal and Ganga first came to CPACS for social services, but quickly found themselves also enrolling into English classes and the Employment Program. With limited English, it was extremely challenging for them and their fellow community members to find employment, let alone trying to maneuver through daily life. After finishing the program, Gopal found a job at Goodwill Industries, and CPACS was able to utilize Ganga's talents, hiring her as an Outreach Coordinator. Engaging with newly settled refugees and others from her community, Ganga assists people now with employment needs so that they can become self-sufficient here in America.

## Growing Up from Vietnam to America



Eight years ago, Vy was just a young girl from a small rural village in Vietnam stepping into the US for the first time. Vy was put into Cary Reynolds Elementary as an ESL student. Vy first experienced CPACS during a month-long middle school program and maintained in a CPACS program through high school. In 2011, Vy graduated from Cross Keys High School as an honor student and valedictorian and was awarded a full scholarship as a pre-med student to attend Stanford University.

## CPACS Gwinnett Center



## Food Pantry



The CPACS Gwinnett Center opened its doors in 2011, located at the Gwinnett Place Mall, and offers various programs and social services such as English literacy classes and citizenship classes.



CPACS celebrated its 10th anniversary in 2011 of serving the community with its food pantry. In the past 10 years, CPACS has given out an astonishing 16 tractor trailers worth of food in our community.

## TEA Walk



7th Annual Together Empowering Asian Americans Walk (TEA Walk) carried the theme of "WE ARE ONE," bringing out over 1,500 participants to celebrate and walk as one community on Buford Hwy.

# Service

## Areas

### Community Health

- Primary care for low-income families at Dowd Clinic
- Walk-in prevention clinic:
  - Prevention education on substance Abuse, HIV/AIDS, diabetes, hepatitis, cancer, and hypertension
  - HIV testing and referrals, mammogram screenings, and pap smear screenings
  - Vaccinations for children and adults

### Counseling

- Individual and group substance addiction counseling
- Breast cancer support groups
- Domestic violence prevention counseling
- Domestic violence victim services

### Social Services

- Translation and Interpretation
- Emergency assistance
- Employment assistance
- Public Benefits assistance

### Senior Services

- Affordable senior housing at Rainbow Heights
- Public benefits assistance
- Senior Wellness Center
- Outreach and classes

### Housing Counseling

- Foreclosure prevention counseling
- Mortgage and loan modification fraud prevention
- Homeownership education and counseling
- Rental counseling (homeless at-risk)
- Homeless prevention counseling

### Legal & Immigration

- BIA recognized organization
- Immigrant Visa assistance and petitions
- LPR and Naturalization applications
- E-Verify assistance for businesses

### Community Education

- Classes in English literacy, civics, and citizenship
- DUI school and Defensive Driving Courses
- Food Safety Professional Certification Program

### Children, Youth, & Families

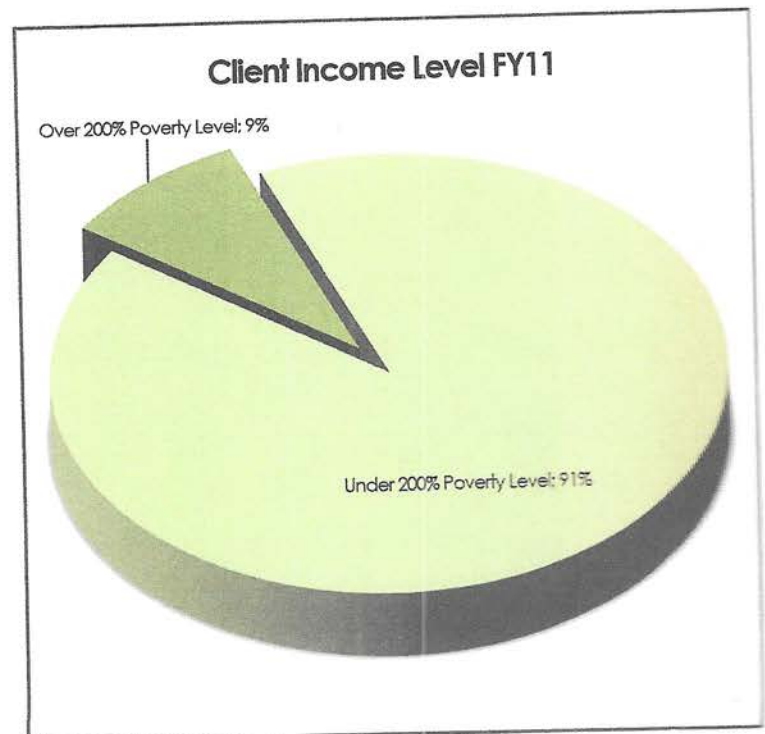
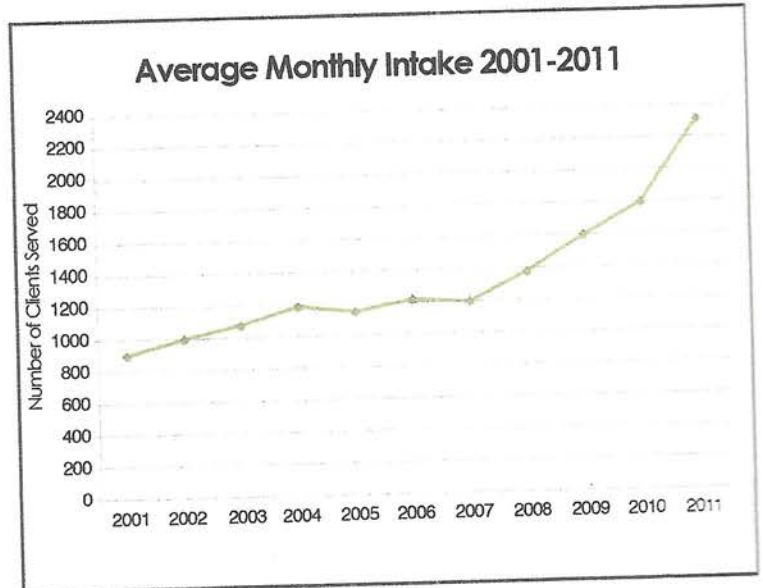
- Afterschool and Summer programs
- Youth Empowerment activities
- Parenting education

### Research

- Community-based health research
- Participatory studies and program evaluation
- Publications

### Advocacy

- Civic engagement
- Civic rights, advocacy, and community organizing
- Public policy



# Financial Highlights

Statement of Activities (For the Year Ended June 2011)

## Unrestricted Net Assets

### Support & Revenue

Support	
United Way .....	\$136,129
Foundations .....	\$717,635
Private Donations .....	\$94,049

Governmental Grants	
Federal .....	\$3,353,404
State .....	\$7,573
County .....	\$65,526

Revenue	
Program Fees .....	\$202,613
Interest Income .....	\$3,428

Total Unrestricted Support & Revenue .....	\$4,650,357
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Expenses	
Program Services .....	\$3,018,213
Management .....	\$359,763
Total Expenses .....	\$3,377,976

Net Assets	
Increase in Net Assets .....	\$1,272,381
Beginning of Year .....	\$2,183,935
Ending of Year .....	\$3,456,316

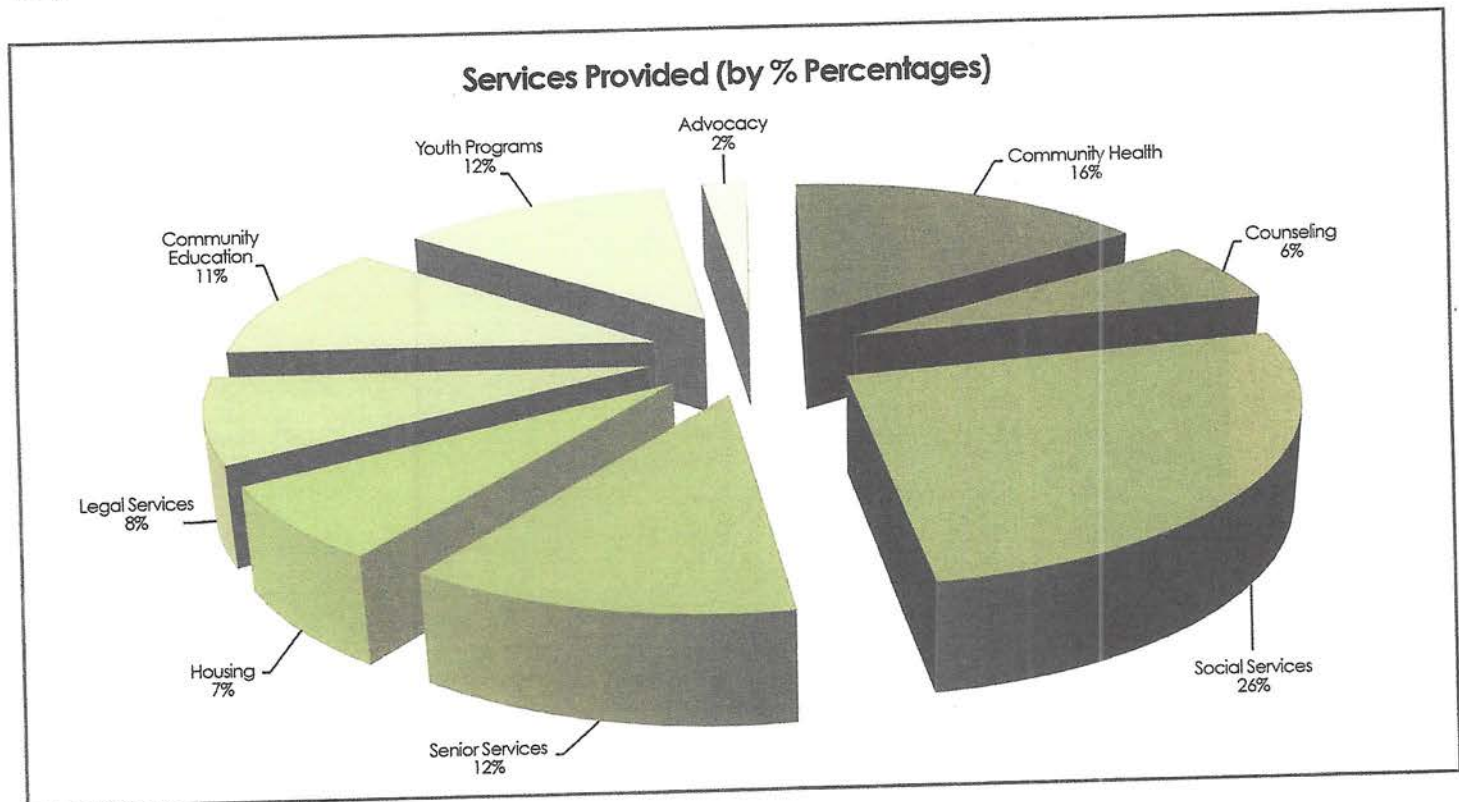
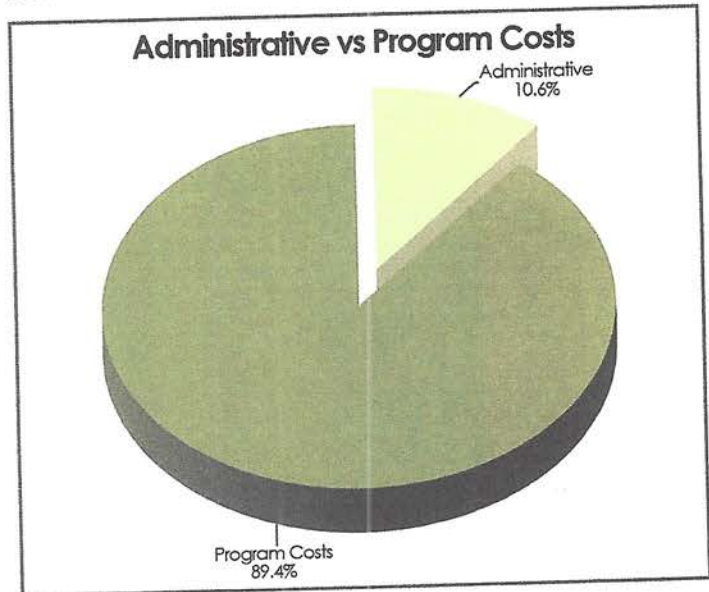
Assets	
Cash & Equivalents .....	\$558,553
Accounts Receivable .....	\$571,531
Property & Equipment .....	\$2,397,275
Deposits on Leased Property .....	\$1,600
Total Asset .....	\$3,528,359

### Liabilities & Net Assets

Liabilities	
Accrued Liabilities .....	\$47,777
Total Liabilities .....	\$72,643

Net Assets	
Unrestricted Net Assets .....	\$3,456,316
Total Net Assets .....	\$3,456,316

Total Liabilities & Net Assets .....	\$3,528,959
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# Thank You

Center for Pan Asian Community Services, Inc. would like to thank our funders, grant foundations, corporate donors, and individuals who have contributed towards helping our community thrive.

## Federal, State, & Local Funders

U.S. Department of Agriculture  
U.S. Department of Commerce  
U.S. Department of Education  
U.S. Department of Health and Human Services  
U.S. Department of Housing and Urban Development  
U.S. Department of Justice  
U.S. Department of Labor  
U.S. Department of Transportation  
State of Georgia  
Cobb County  
DeKalb County  
Fulton County  
Gwinnett County

## Grant Foundations

American Legacy Foundation  
Asian American Justice Center  
Asian Pacific Islander American Health Forum  
Atlanta AIDS Partnership Fund  
Atlanta Regional Commission  
Atlanta Women's Foundation  
AVON Foundation Breast Care Fund  
Bank of America Charitable Foundation  
Comcast Foundation  
Community Foundation of Greater Atlanta  
Criminal Justice Coordinating Council  
Gwinnett Coalition for Health and Human Services  
Healthcare Georgia Foundation  
Home Depot Foundation  
It's The Journey, Inc.  
Kaiser Foundation Health Plan for Georgia  
Leadership Conference on Civil & Human Rights  
NAAAP Atlanta/ Chopstix for Charity  
Robert Wood Johnson Foundation  
Susan G. Komen for a Cure,  
Greater Atlanta Affiliate  
Technical College System of Georgia  
United Way of Metropolitan Atlanta  
United Way of Metropolitan Atlanta/  
Gwinnett Women's Leadership Council

## Corporate & Organizational Donors

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Boon Vong Photography  
Buford Highway Farmers Market  
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Cosmo Dental Care  
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Honey Pig  
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of Greater Atlanta  
Korean American Coalition  
Korean Martyrs Catholic Church  
Kroger  
Laotian American National Alliance  
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Mission Copier  
National Korean American  
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QuickQuick  
Sachi Koto Communications, Inc.  
Saigon Group  
Stress Less Inc.  
Sun and Moon Café  
Sycamore Consulting, Inc.  
The Coca-Cola Company  
The Korean Church of Atlanta, UMC  
Tuan Nguyen, LLC  
UPS  
Wachovia/ A Wells Fargo Company  
Washington Printing  
Welcoming America, Inc.  
Women's Independence  
Scholarship Program, Inc.  
Xi Kappa Fraternity, Inc.

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Alan Weng  
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Amy Nguyen  
Ann Sup Moon  
Anna Tam  
Aparna Bhattacharyya  
Bao Trinh  
Brandon Kwong  
Caitlin St. Louis  
Carolyn Rodriguez  
Chaiwon Kim  
Chang Bae & Eun Jin Kang  
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Tin Duong  
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Yen Duong  
Yoon Jung Lee  
Yolin Srivanjarean

## Other

Anonymous Donors

## Thank You

People Need People

CPACS is a private 501(c)3 nonprofit organization

Center for Pan Asian Community Services, Inc.

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