

Foreword

Dear Friends,

As we celebrate 39 years of services in Georgia, we are proud to share this snapshot of our communities' growth in Georgia and here in the South.

CPACS continues to commit to promoting self-sufficiency and equity for our diverse limited English proficient (LEP), immigrant, and refugee communities. Annually, CPACS serves close to 70,000 children, seniors, and family members in Georgia, increasing our capacity to address language barriers, health access, voting barriers, youth engagement, and transportation barriers. Our team has continued to grow to 200+ staff who speak more than 17 languages and dialects and we cannot be more proud of the diversity of our staff and programs.

Our team has built many vital infrastructures for language access, community engagement, immigration, civic engagement, and Census and looks forward to our increased capacity and growth into 2020, a big year for our community. We have successfully leveraged our services to help many New Americans take monumental steps in their careers, move further in the pipeline towards citizenship, access vital services in their language of choice, and gain access to life-saving treatment and care at our health center.

Your generous support, financial and in-kind, has helped CPACS grow, excel, and learn as we continue to build stronger communities, empower immigrants and refugees, and mobilize for social change. We are confident that with your continued support, we will be able to positively impact our local, state, regional, and federal partners' capacity to more effectively and efficiently engage and serve our LEP, immigrant, refugee, and marginalized communities here in the State of Georgia. We invite you to stand with CPACS in our work to serve and advocate for the immigrant, and refugee, and underserved community in Georgia.

Sincerely,



CHAIWON KIM
CEO / President

Chaiwon Kim



ALFRED YIN
Chairman of the Board

Alfred Yin

Board of Directors
2018 – 2019

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LOUIS TSENG
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KEEGAN LEIBA

2018 – 2019 Highlights

Increase in AAPI Voters in Midterm Elections

In 2018, CPACS staff and volunteers mobilized Asian Americans, immigrants, and communities of color to vote in the Midterm Election by knocking on doors, phone calls, and text messages. CPACS and our partners' efforts doubled the Asian American and Pacific Islander voter turnout from 22.39% in 2014 to 44.38% in 2018.

TEA Walk

3,300 people gathered on October 13th, 2018 to walk in unity on Buford Highway for the 14th Annual Together Empowering Asian Americans (TEA) Walk. TEA Walk engages Atlanta's diverse community to walk in solidarity, gain awareness, and mobilize. Its theme for the year 2018, "Unity in Community" highlighted the strength of Georgia's diverse communities as they came together as one to empower each other.

Community Action for Teens

The CPACS Community Action for Teens (CAT) program provides high school students the opportunity to learn and develop leadership skills to make a difference in their lives. Through the program, students participated in community service projects aimed at building appreciation and respect for the community, fostering leadership development, and building community service skills. In 2019, 18 participants graduated from high school with five graduates receiving scholarships.

Low-cost Culturally Competent Healthcare

CPACS Cosmo Health Center, a Federally Qualified Health Center, has provided care for the community for over six years now. Cosmo provided low-cost culturally competent services to over 5,560 patients during 12,684 patient visits. CPACS Cosmo and Community Health Department engaged our community in important screenings including mammograms and Hepatitis B.



July 2018 – June 2019 Fiscal Year

Assets

| | |
|----------------------------------|-------------|
| Cash and Cash Equivalents | \$2,282,376 |
| Accounts Receivable | \$869,277 |
| Net Property and Equipment | \$2,639,276 |
| Prepaid | \$22,941 |
| Intangible Assets | \$3,851 |
| Deposits | \$11,261 |
| Total Assets | \$5,828,982 |

Liability and Net Assets

| | |
|-------------------------|-----------|
| Accounts Payable | \$78,562 |
| Accrued Liability | \$80,762 |
| Notes Payable | \$10,139 |
| Salaries Payable | \$373,184 |
| Total Liabilities | \$542,647 |

Net Assets

| | |
|--------------------------------------|-------------|
| Temporary Restricted | \$99,390 |
| Unrestricted | \$5,186,945 |
| Total Net Assets | \$5,286,335 |
| Total Liabilities & Net Assets | \$5,828,982 |

Net Asset

| | |
|--|-------------|
| Increase in Unrestricted Net Asset | \$357,137 |
| Increase in temporary restricted | — |
| Net Asset Beginning of Year | \$4,929,197 |
| Net Asset End of Year | \$5,286,335 |



TEA Walk Volunteer Recognition



Advocacy for Limited English Proficient Communities

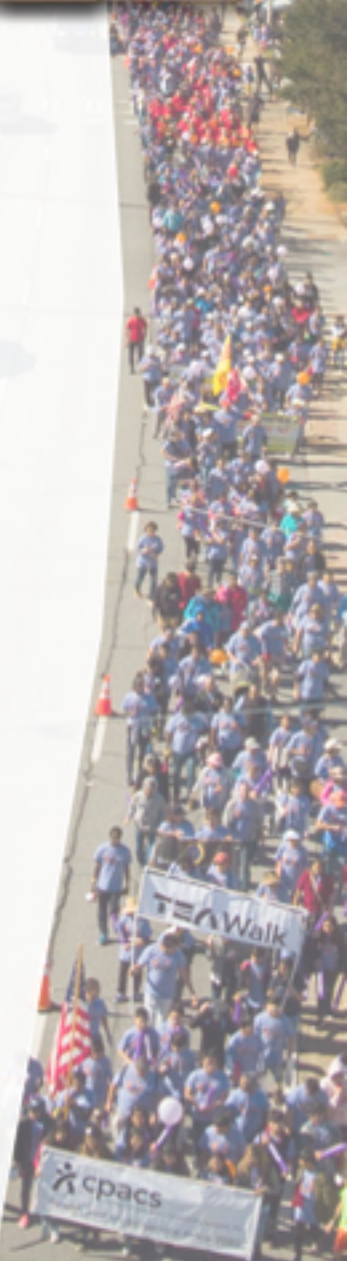
CPACS hosted an annual SNAP Limited English Proficient (LEP) Press Conference on June 4, 2019. The event engaged ethnic media with the Georgia Department of Human Services, Division of Family and Children Services, and SNAP LEP Work Group to provide information on resources available for LEP communities when enrolling in programs such as SNAP to gain access to food.

Refugee Career Pathways

The CPACS Refugee Career Pathway Program provides assistance and mentorship for refugees to establish careers. One of the programs participants, Emma, arrived as a refugee to the United States from Burma with the goal of becoming a nurse. In 2019, she took her first steps on becoming a nurse by enrolling in courses towards her Licensed Practical Nurse degree at a local college. The Refugee Career Pathway Program provided her guidance and assistance with the school enrollment process, financial assistance, connected her with a mentor and tutor, and helped her purchase school supplies and uniforms.

Housing

The CPACS Housing Department provides housing counseling and education and financial literacy to help our clients with purchasing or keep their home and build equity. CPACS Housing Counselors provide in-language and culturally competent services. In 2019, CPACS provided counseling to 307 participants. Almost 2/3 of participants identified as Asian American and Pacific Islander immigrants and refugees including Burmese, Bhutanese, Afghani, Arab, Korean, Vietnamese, Chinese, Asian Indian, and Bangladeshi. Over 68 percent of AAPI individuals were limited English proficient.



Revenues, Expenses, and Changes In Net Assets

Governmental Grants

| | |
|--|--------------------|
| Federal | \$6,482,182 |
| State..... | — |
| County/Local | \$45,093 |
| Total Governmental Grants | \$6,527,275 |

Other Support

| | |
|----------------------------------|--------------------|
| Individual & Business | \$228,063 |
| Foundations | \$738,922 |
| In-Kind | \$604,891 |
| Total Other Support | \$1,571,876 |

Program Revenue

| | |
|--|--------------------|
| Program Generated | \$1,870,081 |
| Interest | \$12,808 |
| Total Program Revenue | \$1,882,889 |
| Total Revenue & Other Support | \$9,982,040 |

Expenses

| | |
|---|--------------------|
| Program Services | \$8,726,657 |
| Management | \$898,246 |
| Decrease in temporary restricted net asset .. | — |
| Total Expenses | \$9,624,903 |
| Change in Net Asset | \$357,137 |

About CPACS

The Center for Pan Asian Community Services, Inc. (CPACS) was founded in 1980 on the belief that people need people. It is the first, largest, and longest standing organization in the Southeast focused on issues concerning Asian Americans and other underserved populations.

Since its inception, CPACS's goal has been to deliver comprehensive and family-centered social and health services. CPACS recognizes that issues of health, education, employment, citizenship, and community are interrelated and integral to people's success and their ability to contribute to the society in which we live.

During the past 39 years, CPACS has evolved from a volunteer-run organization to help mostly Korean Americans, into a multi-service organization with racially, ethnically, and religiously diverse staff whose linguistic ability covers some 17 different language groups (both Asian and non-Asian). CPACS's capacity to serve the community also grew from 791 clients per month in 1999 to 6,200 clients per month in 2019.

Mission Statement

The Center for Pan Asian Community Services, Inc.'s mission is to promote self-sufficiency and equity for immigrants, refugees, and the underprivileged through comprehensive health and social services, capacity building, and advocacy.

| | | | | | |
|--|--|--|--|---|--|
| ADVOCACY <ul style="list-style-type: none"> Civil Rights & Social Justice Language Access Community Organizing Civic Engagement Healthcare Access Public Policy | COMMUNITY HEALTH <ul style="list-style-type: none"> Federally Qualified Health Center (FQHC) Primary Care for Low-Income Walk-In Prevention Clinic HIV Testing and Counseling Mammogram Screenings | SOCIAL SERVICES <ul style="list-style-type: none"> Translation & Interpretation Employment Training Public Benefits Assistance Transportation Domestic Violence Prevention & Victim Services | SENIOR SERVICES <ul style="list-style-type: none"> Affordable Senior Housing Senior Wellness Center Public Benefits Assistance In-Home Services | RESEARCH <ul style="list-style-type: none"> Community-Based Research Participatory Studies & Program Evaluation AAPJ Publications | TRANSLATION & INTERPRETATION <ul style="list-style-type: none"> Services provided starting at 6 different languages |
| COUNSELING <ul style="list-style-type: none"> Substance Abuse Counseling Breast Cancer Support Groups | COMMUNITY EDUCATION <ul style="list-style-type: none"> English Literacy & Citizenship DUI & Defensive Driving School | CHILDREN, YOUTH, & FAMILIES <ul style="list-style-type: none"> Afterschool/Summer Programs Parenting Education | HOUSING COUNSELING <ul style="list-style-type: none"> Foreclosure Prevention Mortgage & Loan Modification Homeownership Education | LEGAL & IMMIGRATION <ul style="list-style-type: none"> BIA Recognized Organization Visa Assistance and Petitions LPR & Naturalization | TRANSPORTATION <ul style="list-style-type: none"> Affordable transportation Handicap Access Buses Mobility Education |

Support CPACS

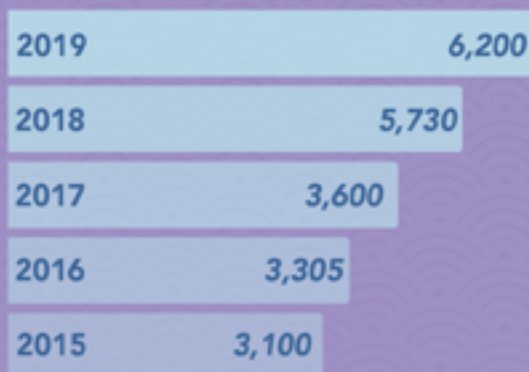
Donate

Every gift made to CPACS goes to helping our immigrant and refugee communities reach self-sufficiency and equity. You can make a tax deductible donation to CPACS at www.cpac.org/donate or contact donate@cpacs.org for information on other ways to give.

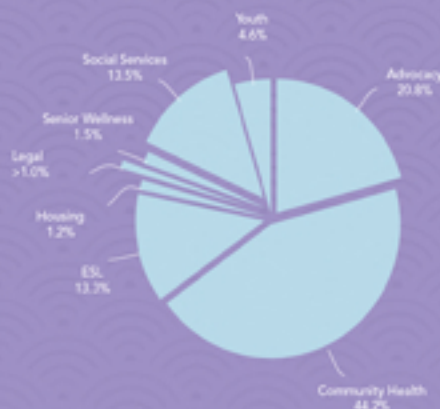
Volunteer

For more information about how to get involved, please contact our Volunteer Coordinator at volunteer@cpacs.org.

Growth Of Average Monthly Client Intake



Services Provided



Supporters

FEDERAL AND STATE FUNDERS

- Atlanta Regional Commission
- DeKalb County Community Development
- GA. Criminal Justice Coordinating Council, Victims of Criminal Act Assistance
- GA. Department of Behavioral Health and Developmental Disabilities
- GA. Department of Human Services
- GA. Department of Human Services, Division of Family and Children Services
- GA. Department of Public Health
- Gwinnett County, CDBG
- Gwinnett Emergency Solutions Grants
- Gwinnett Fair Housing Activities Program
- Office of Minority Health Resource Center
- Office of Refugee Resettlement
- SAMHSA, Drug-Free Community
- State of Georgia - Criminal Justice Coordinating Council
- Technical College System of Georgia
- U.S. Department of Health and Human Services
- U.S. Department of Homeland Security
- U.S. Department of Housing and Urban Development
- U.S. Department of Justice Office on Violence Against Women

LOCAL FUNDERS

- Cobb County
- DeKalb County Board of Health
- DeKalb County Human Services
- DeKalb County Office of Senior Affairs
- Fulton County Board of Commissioners
- Fulton-DeKalb Hospital Authority (FDHA)
- Gwinnett County

CORPORATE AND ORGANIZATIONAL DONORS

- Aetna
- Alpha Genomix Laboratories
- Amazon Smile Foundation
- American Nonsmokers' Rights Foundation
- Amerigroup Corporation
- APAC, Inc.
- Artlite Office Supply
- Asian Americans Advancing Justice Center
- Asian American Advancing Justice - Atlanta
- Asian Pacific Islander American Health Forum (APIAHF)
- Asian Pacific Partners for Empowerment, Advocacy and Leadership (APPEAL)
- Asians & Friends Atlanta LYC, Inc.
- Atlanta Braves Foundation, Inc.
- Atlanta Chosun Daily
- Atlanta Hawks, LLC
- Bank of America
- Batavia Restaurant
- BB&T Bank
- Benevity
- Berkmar United Methodist Church, Inc.
- Best Buy Foundation

- Best Supply
- Bhutanese Seniors
- Bo Bo Garden
- Burlington English, Inc.
- CADCA
- Calligraphy by Lindsey
- CareSource
- CarMax
- Cherians International Groceries
- Chinese Community Federation of Atlanta
- Choice Mission Copy Tech
- City Farmers Market
- Clayton Eye Center
- Coca-Cola Company
- Comcast Cable Communications, Inc. (Comcast Foundation)
- COX Enterprises
- Deorali Grocery
- Digital Structures Group
- EastWest Bank
- EROMHEALTH
- Family 2 Family
- First Senior Center
- GATE Coalition
- GE United Way Campaign
- General Building Maintenance, Inc.
- Georgia Asian Pacific American Bar Association (GAPABA)
- Georgia Beauty School
- Georgia Power
- Guide, Inc.
- Gwinnett Parks Foundation
- Gwinnett Sexual Assault Center, Inc.
- Gwinnett United in Drug Ed. Inc. (GUIDE, Inc.)
- Heltech Service, Inc.
- Hepatitis B Foundation
- H-Mart
- Holdlate Product, Inc.
- Home Care of West GA, LLC
- Homestar Financial Corporation
- Humana
- IBM Employee Service Center
- It's the Journey
- John Snow Incorporation
- JPMorgan Chase & Co.
- Kathmandu Kitchen & Grill
- Knoll Construction, LLC
- Korean Church of Atlanta, UMC
- Korean Food Global Association
- Korean Martyrs Catholic Church
- Kroger
- KTN
- Lali Gurashi Fashion
- Martial Arts Group
- Mary Kay Foundation
- Master Bakery
- McMaster-Carr Supply Company
- Metro City Bank
- Ming's BBQ
- Mosaic Georgia
- Mountville Mills
- National Association of Asian American Professionals (NAAAP)
- National CAPACD
- National Supply

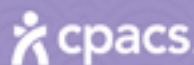
- Nepali Food Mart
- NYU Medical Center
- On The Way Home Tonerlink
- Organization of Chinese Americans, Inc. (OCA)
- Partnership for Southern Equity
- Patel Brothers
- PN Rice Cake House
- Prime Education, LLC
- ProGeorgia State Table, Inc.
- Raja Foods of Atlanta, LLC
- Raksha, Inc.
- Shinhan Bank
- Simon's Chinese Cuisine, LLC
- SunTrust United Way Campaign
- Superior Essex
- Susan G. Komen
- Sweet Hut Bakery and Cafe
- Thanks Mom & Dad
- Thai Association of Georgia
- The Family Health Centers of GA, Inc.
- The Korean Daily
- The Korea Times
- The Leadership Conference Education Funds, Inc.
- The Servant Korean Evangelical Church
- The Thanks Mom & Dad Fund, Inc.
- Tides Center
- Ting Enterprise, Inc.
- Treat Your Feet
- Truist
- UGA Delta Phi Lambda Alumnae Association
- United Way of Greater Atlanta
- USA SE Korean Hotel Owners Association
- Wallace H. Coulter Foundation
- Wal-Mart
- Washington Printing Co. Inc.
- Wells Fargo
- WePartner Capital, LLC
- Yen Jing Chinese Restaurant
- Anonymous

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We apologize for any inadvertent omission of donors, grants, and funders from our annual report.



center for pan asian community services

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www.cpac.org

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people need people®