



ANNUAL REPORT 2020

JULY 2019 - JUNE 2020



SUPPORTERS

FEDERAL FUNDERS

- Atlanta Regional Commission
- Dekalb County Community Development
- GA. Criminal Justice Coordinating Council, Victims of Criminal Act Assistance
- GA. Department of Behavioral Health and Developmental Disabilities
- GA. Department of Education, 21st CCLC
- GA. Department of Human Services
- GA. Department of Human Services, Division of Family and Children Services
- GA. Department of Public Health
- Gwinnett County, CDBG
- Gwinnett Emergency Solutions Grants
- Gwinnett Fair Housing Activities Program
- National Endowment for the Arts
- Office of Minority Health Resource Center
- Office of Refugee Resettlement
- SAMSHA, Drug Free Community
- Technical College System of Georgia
- U.S. Department of Agriculture
- U.S. Department of Health and Human Services
- U.S. Department of Homeland Security
- U.S. Department of Housing and Urban Development
- U.S. Department of Justice Office on Violence Against Women
- U.S. Department of Labor
- U.S. Department of Transportation

LOCAL FUNDERS

- Dekalb County Human Services
- Dekalb County Office of Senior Affairs
- Fulton-Dekalb Hospital Authority
- Gwinnett County
- City of Doraville

CORPORATE OR ORGANIZATIONAL

- AAFP
- AID Atlanta
- Amazon Smile Foundation
- Amerigroup Corporation
- Asian Pacific American Council of Georgia, Inc. (APAC)
- Apple Benevity
- Artita
- Asian Americans Advancing Justice Center
- Asian Pacific Islander American Health Forum (APIAHF)
- Asian Pacific Partners for Empowerment, Advocacy and Leadership (APPEAL)
- AT&T Employee Service
- Atlanta Hawks, LLC
- Auto Gallery
- Bank of America
- Batavia Restaurant
- BB&T Bank
- Best Supply
- Busa LLC
- CareSource
- Choice Mission Copy Tech
- CKUMC Women's Fund
- Coca-Cola Company
- Comcast Foundation
- COX Enterprises

- Digital Insurance, LLC
- ECMC Foundation
- Facebook
- Fair Court Inc.
- Family 2 Family
- Frontstream
- General Building Maintenance, Inc.
- Georgia Asian Pacific American Bar Association (IGAPABA)
- Georgians for a Healthy Future
- Georgia Power
- Grantmakers Concerned with Immigrants
- Gwinnett United in Drug Education Inc.
- Hanmi Commercial Inc.
- Harmory Vegetarian Restaurant
- HM Store Fixture Co.
- H-Mart
- Holidate Productions Inc.
- Home Care of West GA, LLC
- IBM Employee Service Center
- Immigrant Legal Resource Center
- Interactive College of Technology (ICT)
- Joy Dental Lab LLC.
- JP Morgan Chase & Co.
- Kennesaw State University/ CivicGeorgia
- Knoll Construction, LLC
- Korean Church of Atlanta, UMC
- Korean Martyrs Catholic Church
- Ko's Dental Lab LLC
- KPOP Store in USA, Inc.
- Kroger
- Latino Community Fund
- LG Electronics, USA
- Marshall Arts Group
- McMaster-Carr Supply Company
- Mehta Inc.
- Metro City Bank
- Mightycause Foundation
- Mizu, Tour & Travel Inc.
- Mosaic Georgia
- NAG USA
- Nan Thai Restaurant
- National Association of Asian American Professionals (NAAAP) - Atlanta
- National CAPACD
- National Immigration Law Center
- National Supply
- Neo Philanthropy
- Nepolese Association of GA
- NYU Medical Center
- On The Way Home Tonerlink
- PayPro
- Prime Education, LLC.
- ProGeorgia State Table, Inc.
- Raksha, Inc.
- Seleforce
- Shinhan Bank
- SunTrust Bank
- SunTrust United Way Campaign
- Susan G. Korman Foundation
- Sweet Hut Kitchen, Inc.
- The Atlanta Women's Foundation
- The Chu Family Foundation
- The Community Foundation
- The Family Health Centers of GA, Inc.
- The Leadership Conference Education Funds, Inc.
- The Providence Insurance Group, Inc.
- The Servant Korean Evangelical Church
- The Thanks Mom & Dad Fund, Inc.
- T-Mobile
- Trust
- UGA Delta Phi Lambda Alumnae Association
- UNIDOS US
- United Healthcare Insurance Co.
- United Way of Greater Atlanta
- Wallace H. Coulter Foundation
- Wells Fargo Bank
- WowNow
- Yen Jing Chinese Restaurant
- Young Sun Enterprises, Inc.
- Georgia Budget and Policy Institute
- TDW+Co
- Community Foundation for Greater Atlanta
- Community Change
- Center for Asian Pacific American Women
- State Farm - Eric Lu

INDIVIDUAL DONORS

- Aley, Pusp
- Ali, Parvin
- Alizien, Georgia
- Amarsing, Kay
- Ambrin, Faithima M.D.
- Ashling, Cam
- Beasley, Juliet
- Bower, Eve
- Bui, Diana
- Burning, Mayira
- Byars, Deborah
- Cansicio, Laura
- Cha, Christine
- Chan, Sherry
- Chhooan, Vrubny
- Choi, Andrew
- Choi, Jung Min
- Cobkitt, Ju
- Cordry, Jeff
- Dhanasilakura, Chulath
- Dierberger, Patrick
- Frayse, Susan
- Freeman, Fiona
- Gary, Ewe
- Ha, Uyen
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- Ho, Phillip
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- Johnson, Bobby W. Jr.
- Jung, Esther
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- Kang, Natalie
- Kim, David
- Kim, Grace
- Kim, Joshua
- Kim, Kap
- Kim, Kmyung
- Kim, Michelle
- Kim, Myung
- Kim, Social M.D.
- Kim, Sun Hao
- Ko, Heejin
- Koontz, Stephanie T.
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- Kwon, Eugene
- La, Calvin
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- Lee, Myong S.
- Liu, Jeffrey
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- Michaud, Brian
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- Moreau, Chaitma
- Neufolgie, Peter
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- Nguyen, Sandy
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- Pebian, Lily
- Park, Jason
- Park, Ki Hong
- Park, Michael
- Pietkiewicz, Cindy
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- Pui, Jane Hon
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- Sinitharatsana, Wat
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- Sweetzowelder, Marge
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- Tan, Yong Wei
- Tong, Kim
- Vo, Dung
- Ward, John
- Washington-King, Kim
- Welch, Karen E.
- Whitehead, Lucy
- Whites, Dakpta
- Yin, Wooliyi
- Youn, Bonnie
- Zhang, Lesley
- Zhang-Garnett, Rochelle
- Zou, Anqi

We apologize for any inadvertent omission of donors, grants, and funders from our annual report.

MAIN OFFICE

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F: (770) 458-9377

CPACS COSMO HEALTH CENTER

6185 Buford Hwy, Bldg A & G, Norcross, GA 30071

T: (770) 446-0929 (Medical)

(770) 674-7980 (Dental)

GWINNETT CENTER

4405 International Blvd NW, Suite C-101, Norcross, GA 30093

T: (770) 232-5200

COBB CENTER

945 Old Canton Road, Marietta, GA 30068

T: (678) 389-1224

CLARKSTON OFFICE

3701 College Ave, Clarkston, GA 30021

T: (678) 650-2508



center for pan asian community services

people need people.

www.cpacs.org

Center for Pan Asian Community Services, Inc.
is a 501(c)3 nonprofit organization

COVID-19 RESPONSE

In March 2020, CPACS quickly converted services to providing COVID-19 mutual aid. As an essential service, CPACS remained partially open at the beginning of the pandemic and experienced a high volume of requests from families and individuals who were directly impacted due to immediate loss of income and challenges with putting food on the table and ability to pay rent and utility bills. We assisted over 5,000 individuals in the metro-Atlanta area and Georgia.



CPACS staff worked tirelessly to help our communities access essential needs, including food, rental assistance, and masks. With initial support from the United Way of Greater Atlanta and the Community Foundation of Greater Atlanta, CPACS rapidly expanded food distribution by collaborating with partners to gather food donations and get them into the hands of the families who needed them. CPACS also provided rental assistance and emergency funding to households to help with rent and utility costs. Staff and volunteers provided emergency assistance to over 30 households with a family member who tested positive for the coronavirus.

CPACS Social Service Staff continued to assist clients with accessing crucial benefits including unemployment assistance. Hanna's House, an emergency domestic violence shelter, remained open and continued to provide critical assistance to survivors and their children to ensure they can continue to build their lives – like Nancy and her children who received rental and grocery assistance, which allowed her to keep her apartment and provide stability for her family. CPACS Senior Wellness Services quickly started up a hot meal program to deliver meals and groceries directly to seniors at their homes. During meal delivery, our staff were able to check in on the Seniors and their well-being while practicing social distancing.

CPACS Cosmo Health Center also remained open and continued to provide care to patients. In May, Cosmo began to provide free COVID-19 drive thru testing to expand further access to our immigrant and refugee communities.

CPACS remains committed to supporting our communities with critical social and health services throughout the duration of COVID-19. CPACS will continue to work with partners, government entities, and other stakeholders to ensure our communities' needs are met and have equitable access to protective equipment, treatment, and the future vaccine.

July 2019 - June 2020 Fiscal Year

Assets

Cash and cash equivalents.....	3,370,256
Accounts receivable.....	1,305,093
Property and equipment, net.....	2,836,402
Prepaid.....	37,200
Intangible Assets.....	-
Deposits.....	13,046
Total Assets.....	7,561,997

Liability and Net Assets

Accounts payable.....	100,596
Accrued liability.....	109,205
Notes Payable.....	1,231,810
Deferred Revenue.....	17,330
Salaries Payable.....	389,684
Total Liabilities.....	1,848,625

Net Assets

Temporary restricted.....	1,299,390
Unrestricted.....	4,413,982
Total Net Assets.....	5,713,372
Total Liabilities and Net Assets.....	7,561,997

Net Asset

Increase in unrestricted net asset.....	427,038
Increase in temporary restricted.....	-
Net asset beginning of year.....	5,286,334
Net asset End of Year.....	5,713,372

Revenues, Expenses and Other Changes in Net Assets

Government Grants

Federal.....	6,785,235
State.....	-
County /Local.....	67,777
Total Government Grants.....	6,853,012

Other Support

Individual & Business.....	213,383
Foundations & Corporations.....	1,026,031
InKind Support.....	805,211
Total Other Support.....	2,044,625

Program Revenue

Program Generated.....	1,837,504
Interest.....	14,747
Total Program Revenue.....	1,852,251

Total Revenue & Other Support.....10,749,888

Expenses

Program Services.....	9,458,545
Management Expenses.....	864,305
Decrease in temporary restricted net asset.....	-
Total Expenses.....	10,322,850
Change in Net Asset.....	427,038

2019-2020 HIGHLIGHTS

Health

CPACS Cosmo Health Center

CPACS Cosmo Health Center continues to provide affordable and culturally competent health care to the community. Despite the COVID-19 pandemic, Cosmo served over 5,100 individuals during 11,357 patient visits. In addition, Cosmo expanded mental health services by hiring a bi-lingual psychiatrist. Cosmo was also able to provide in-language COVID-19 testing free of cost to Atlanta's immigrant and refugee communities.

Georgia Team Empowerment (GATE) Program

CPACS GATE Program continues to partner with retail stores and local police departments to prevent underage drinking and substance abuse. Over the year, GATE successfully distributed 100 posters to businesses and collaborated with the Clarkson Police Department to conduct compliance checks on businesses. 78 percent of the businesses passed the checks, surpassing last year's pass rate and protecting against underage drinking.

Education

Refugee Youth Mentoring & Year-Round Program

CPACS launched its first Refugee Mentoring Program for Youth in January 2020. Through the program, the participants were connected to volunteer mentors who supported individual academic and vocational advancement as well as other individual needs. The program served more than 100 students each month who were from Burma/Myanmar, Bhutan, Nepal, Democratic Republic of Congo, Eritrea, the Middle East, and more.

Advocacy

This year CPACS worked diligently to spread the word about the 2020 Census! CPACS co-led the AAPI Complete Count Committee for the state of Georgia and worked with dozens of organizations to help our communities fill out the Census. To kick off the Census, this year's TEA Walk theme was "Count Me In!". Over 3,500 participants from diverse backgrounds gathered on Buford Highway to empower our communities to complete the Census. Over the course of 2020, CPACS was able to reach out to over 441,000 people across the state of Georgia to provide information and education.

Social Services

Senior Services

The CPACS Senior Wellness Program continued to serve 370 senior members this year from multi-ethnic backgrounds including Korean, Chinese, Bhutanese, Burmese, and others. CPACS and the Senior Wellness Program continues to serve as the senior center for Limited English Proficient communities in the metro-Atlanta area. The Wellness program offers activities and meals designed to improve well-being and manage and delay chronic diseases. This year, the program served 12,000 culturally appropriate congregate meals.

Employment and Transportation

The Refugee Employment Program collaborated with the Transportation Department to assist refugees with employment including transportation support, interpretation assistance, job application support, job interviews, and job orientations at local employers. The collaboration helps clients begin to reach self-sufficiency. One client, Meh, was not confident about driving to work on her own. Through the program, CPACS was able to build her confidence to drive by giving her a ride to the job orientation and teaching her the route to get to work every day.

Education on Public Charge

Due to the impact of Public Charge on our immigrant communities, CPACS worked this year to educate the community and correct misinformation. In August 2019, CPACS hosted the annual SNAP Limited English Proficient (LEP) Press Conference, in partnership with the Georgia Department of Family and Children Services, the Georgia Department of Human Services, and the SNAP LEP Subcommittee. During the press conference, state officials clarified that eligible SNAP recipients did not need to worry about Public Charge. Combating this misinformation is important to making sure our communities, especially our seniors and youths, have access to fresh and nutritious food.



ABOUT CPACS

The Center for Pan Asian Community Services, Inc. (CPACS) was founded in 1980 on the belief that "people need people". It is the first, largest, and longest standing organization in the Southeast focused on issues concerning Asian Americans and other underserved populations.

Since its inception, CPACS's goal has been to deliver comprehensive and family-centered social and health services. CPACS recognizes that issues of health, education, employment, citizenship, and community are interrelated and integral to people's success and their ability to contribute to the society in which we live.

During the past 40 years, CPACS has evolved from a volunteer-run organization helping mostly Korean Americans, into a multi-service organization with racially, ethnically, and religiously diverse staff whose linguistic ability covers some 17 different language groups (both Asian and non-Asian). CPACS's capacity to serve the community also grew from 791 clients per month in 1999 to 6,625 clients per month in 2020.

MISSION

The Center for Pan Asian Community Services, Inc.'s mission is to promote self-sufficiency and equity for immigrants, refugees, and the underprivileged through comprehensive health and social services, capacity building, and advocacy.

SUPPORT CPACS

DONATE Every gift made to CPACS goes towards helping our immigrant and refugee communities reach self-sufficiency and equity. You can make a tax deductible donation to CPACS at www.cpacs.org/donate or contact donate@cpacs.org for information on other ways to give.

VOLUNTEER For more information about how to get involved, please contact our Volunteer Coordinator at volunteer@cpacs.org.

ADVOCACY

- Civil Rights & Social Justice
- Language Access
- Community Organizing
- Civic Engagement
- Healthcare Access
- Public Policy

COMMUNITY HEALTH / PREVENTION

- HIV Testing and Counseling
- Health Literacy
- GATE Coalition
- Substance Abuse Prevention
- Domestic Violence Prevention & Victim Services

SOCIAL SERVICES

- Translation & Interpretation
- Employment Training
- Public Benefits Assistance

SENIOR SERVICES

- Affordable Senior Housing
- Senior Wellness Center
- Public Benefits Assistance
- In-Home Services

COSMO HEALTH CENTER - FEDERALLY QUALIFIED HEALTH CENTER (FQHC)

- Primary / Preventive Care
- Dental Care
- Mental / Behavioral Health

TRANSLATION & INTERPRETATION

- Services provided in 20 languages

COUNSELING

- Substance Abuse Counseling
- Breast Cancer Support Groups

COMMUNITY EDUCATION

- English Literacy & Citizenship
- DUI & Defensive Driving School

CHILDREN, YOUTH, & FAMILIES

- Afterschool/Summer Programs
- Parenting Education

HOUSING

- Foreclosure Prevention
- Mortgage & Loan Modification
- Homeownership & Education

LEGAL & IMMIGRATION

- BIA Recognized Organization
- Visa Assistance and Petitions
- LPR & Naturalization

TRANSPORTATION

- Affordable Transportation
- Handicap Access Buses
- Mobility Education

Growth of Average Monthly Client Intake



Services Provided



FOREWORD

Dear Friends,

This year, the Center for Pan Asian Community Services (CPACS) is celebrating 40 years of services to our immigrant and refugee communities in Georgia and in the South! Through the COVID-19 pandemic, we witnessed the critical role our services, staff, and vision of "people need people" had in supporting our communities through these tough times.

Over the past four decades, CPACS has grown to provide services at multiple locations in up to 20 different languages through 12 departments, and we have continued to be a trusted partner and "go to" organization in moments of crisis and need. As the pandemic started, CPACS and CPACS Cosmo Health Center quickly adapted to supporting children, families, seniors, businesses, and community members around the COVID-19 response including rental assistance, emergency food distribution, virtual learning, unemployment, and other mutual aid support.

We were able to assist women like Ms. Yang, a survivor of violence, who was able to rebuild her life and achieve the American dream of building wealth as a home owner through our First Time Home Buyers Program. The Nguyen family was able to continue to access affordable health care and receive in-language medical treatment and preventative care for their children at our health center. Our Navigators helped families like the Rais, navigate through COVID-19 testing and quarantining, while obtaining emergency assistance.

2020 was full of challenges, and we suffered devastating losses in our communities. However, we were able to emerge stronger with your support of time and donations for Personal Protective Equipment (PPEs), food pantry, rental assistance, laptops for our students, emergency assistance, and COVID testing and education. We are proud of our CPACS family for ensuring our families were not left behind and that their needs were at the forefront of important conversations and decisions on the local, state, and national level.

CPACS is grateful for the generous financial and in-kind support we have received this year. As the pandemic continues, CPACS remains committed to providing mutual aid and partnerships to help our communities rebuild. Our communities' success depends on us helping one another to work towards achieving self-sufficiency and equity.

Sincerely,

CHAIWON KIM
CEO/President



BOARD OF DIRECTORS 2019 - 2020

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PATRICK DIERBERGER

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