

# ANNUAL REPORT 2018

July 2017 – June 2018

healthcare & social services  
capacity building  
advocacy



center for pan asian community services

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# Foreword

Dear Friends,

During this year, CPACS's rapid growth reflected the growing demographic, political, and economic changes of the immigrant and refugee communities in Georgia, and in the South.

As we reflect on a successful year of serving, CPACS continues to commit to promoting self-sufficiency and equity for our diverse limited English proficient (LEP), immigrant, and refugee communities. We are excited to release this snapshot of CPACS's milestones. This year, CPACS served close to 70,000 children, seniors, and family members in Georgia, increasing our capacity to address language barriers, health access, and transportation barriers.

CPACS's staff and volunteers supported 1,000 students in their journey to English proficiency, many graduating through the program to become naturalized citizens. Close to 6,000 individuals gained access to health, dental and preventative services through our Cosmo Community Health Center. CPACS supported more than 500 elementary, middle, and high school students, including grassroots support for families to address overcrowding issues in schools. We tackled transportation barriers in Atlanta by providing more than 73,000 passenger trips to approximately 20,000 passengers who were actively seeking employment, seniors, or those needing handicap accessible transportation. These are just some of the successes that we have celebrated as a community.

Your generous support, financial and in-kind, has helped CPACS grow, excel, and learn as we continue to build stronger communities, empower immigrants and refugees, and mobilize for social change. We are certain that with your continued support, we will be able to positively impact our local, state, regional, and federal partners' capacity to more effectively and efficiently engage and serve our LEP, immigrant, refugee, and marginalized communities here in the State of Georgia.

Sincerely,



CHAIWON KIM  
CEO / President

*Chaiwon Kim*



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Chairman of the Board

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2017 - 2018

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# About CPACS

The Center for Pan Asian Community Services, Inc. (CPACS) was founded in 1980 on the belief that people need people. It is the first, largest, and longest standing organization in the Southeast focused on issues concerning Asian Americans and other underserved populations.

Since its inception, CPACS's goal has been to deliver comprehensive and family-centered social and health services. CPACS recognizes that issues of health, education, employment, citizenship, and community are interrelated and integral to people's success and their ability to contribute to the society in which we live.

During the past 38 years, CPACS has evolved from a volunteer-run organization to help mostly Korean Americans, into a multi-service organization with racially, ethnically, and religiously diverse staff whose linguistic ability covers some 17 different language groups (both Asian and non-Asian). CPACS's capacity to serve the community also grew from 791 clients per month in 1999 to 5,730 clients per month in 2018.

## Mission Statement

The Center for Pan Asian Community Services, Inc.'s mission is to promote self-sufficiency and equity for immigrants, refugees, and the underprivileged through comprehensive health and social services, capacity building, and advocacy.



### ADVOCACY

- Civil Rights & Social Justice
- Language Access
- Community Organizing
- Civic Engagement
- Healthcare Access
- Public Policy

### COMMUNITY HEALTH

- Federally Qualified Health Center (FOHC)
- Primary Care for Low-Income
- Walk-In Prevention Clinic
- HIV Testing and Counseling
- Mammogram Screenings

### SOCIAL SERVICES

- Translation & Interpretation
- Employment Training
- Public Benefits Assistance
- Transportation
- Domestic Violence Prevention & Victim Services

### SENIOR SERVICES

- Affordable Senior Housing
- Senior Wellness Center
- Public Benefits Assistance
- In-Home Services

### RESEARCH

- Community-Based Research
- Participatory Studies & Program Evaluation
- AAPI Publications

### TRANSLATION & INTERPRETATION

- Services provided starting at 6 different languages

### COUNSELING

- Substance Abuse Counseling
- Breast Cancer Support Groups

### COMMUNITY EDUCATION

- English Literacy & Citizenship
- DUI & Defensive Driving School

### CHILDREN, YOUTH, & FAMILIES

- Afterschool/Summer Programs
- Parenting Education

### HOUSING COUNSELING

- Foreclosure Prevention
- Mortgage & Loan Modification
- Homeownership Education

### LEGAL & IMMIGRATION

- BIA Recognized Organization
- Visa Assistance and Petitions
- LPR & Naturalization

### TRANSPORTATION

- Affordable transportation
- Handicap Access Buses
- Mobility Education

# Health

## Five Years Of Cosmo Health Center

CPACS Cosmo Health Center celebrated its fifth year of operation as a Federally Qualified Health Center. This year, **Cosmo's doctors and nurses** provided low-cost culturally competent services to over 4,700 patients during 11,022 patient visits.

CPACS Cosmo expanded services to include **7 dental chairs to serve even more patients**. Dental services are unaffordable for many of our community members. Patients, like Mrs. Zhang, can now afford to get help for their dental needs and increasing their confidence and smiles.



## HIV Department

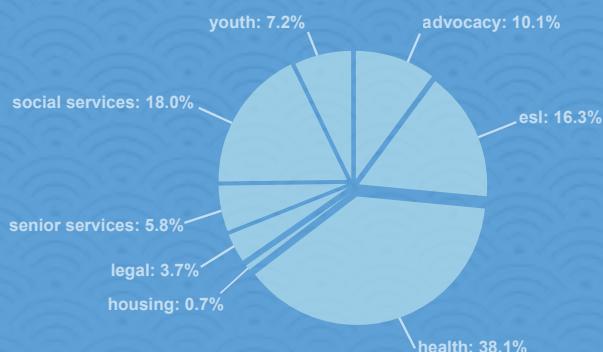
CPACS HIV Team provided over 1,100 HIV tests to the community this year. Two-thirds of AAPIs have never been tested for HIV. By providing testing and education, CPACS hopes to bring awareness of the importance to be tested while reducing the stigma associated with HIV/AIDS. CPACS provides Rapid HIV Testing through finger stick blood tests to the community.



## Growth Of Average Monthly Client Intake

2018	5,730
2017	5,305
2016	3,600
2015	3,100
2014	2,750

## Services Provided



# Education

## ESL/Civics

Every September, CPACS English Language/Civics Program celebrates Citizenship Day and Constitution Week which highlights the Constitution and citizenship and reflects on what it means to be a citizen of the United States. Every year, we honor our students who became citizens and their accomplishments. Over 1,454 students enrolled in literacy classes this year from the metro-Atlanta area and participated in curriculum designed for students to thrive to life in the United States.



## Youth

Brother and sister Abbas and Jalila, refugees from Afghanistan, came to the United States with their family in early 2018. Similar to most of our refugee students, the siblings have never spoken a word of English before being resettled in Clarkston. With the support of CPACS Indian Creek After School Program, Abbas and Jalila were able to get the help they needed to learn English and succeed in school. Abbas, a third grader, is now reading above grade level and Jalila, a second grader, excels in Math.

This year, over 400 youth participated in CPACS youth programs from our 10 different youth sites across the metro Atlanta area. Our tutors work to successfully provide afterschool tutorial and enrichment activities including project-based learning, life skills training, STEAM (science, technology, engineering, art, and math), and Georgia SHAPE, the governor's initiative to address childhood obesity.



## July 2017 – June 2018 Fiscal Year

### Assets

Cash and Cash Equivalents .....	\$1,724,790
Accounts Receivable .....	\$1,045,825
Net Property and Equipment .....	\$2,565,348
Prepaid.....	\$9,010
Deposits .....	\$2,250
<b>Total Assets .....</b>	<b>\$5,369,724</b>

### Liability and Net Assets

Accounts Payable .....	\$27,052
Accrued Liability .....	\$60,560
Notes Payable .....	\$12,942
Salaries Payable .....	\$339,973
<b>Total Liabilities .....</b>	<b>\$440,527</b>

### Net Assets

Temporary Restricted .....	\$99,390
Unrestricted .....	\$4,829,807
<b>Total Net Assets .....</b>	<b>\$4,929,197</b>
<b>Total Liabilities &amp; Net Assets .....</b>	<b>\$5,369,724</b>

### Net Asset

Increase in Unrestricted Net Asset .....	\$780,954
Net Asset Beginning of Year .....	\$4,148,243
<b>Net Asset End of Year .....</b>	<b>\$4,929,197</b>

# Advocacy

## TEA Walk 2017

The 13<sup>th</sup> annual TEA Walk, Together Empowering Asian Americans, brought together 3,300 members of Atlanta's diverse community to walk in solidarity on Buford Highway! This year we celebrated the power of our community stories through the theme "We are Georgia: Hear our Stories." The event highlighted the stories of our immigrant and refugee communities and how they impact the state of Georgia.



## Advocating For Our Communities

CPACS staff and volunteers are dedicated to advocating for the communities we serve. Staff meet with local, state, and federal lawmakers and officials to educate and provide information about the challenges and barriers our community members are experiencing when trying to reach self-sufficiency and equity. During these meetings, CPACS shares experiences helping clients, up-to-date data about the community, and our community members' stories.

As CPACS advocates for our communities, we continue to work to empower our community members through grass roots civic engagement, including voter registration, get out the vote, and voter education. We also support our community members sharing their own stories through advocacy events with lawmakers and officials.



## Revenues, Expenses, and Changes In Net Assets

### Governmental Grants

Federal .....	\$5,708,606
County/Local .....	\$ 411,261
<b>Total Governmental Grants .....</b>	<b>\$6,119,867</b>

### Other Support

Individual & Business .....	\$84,896
Foundations .....	\$774,69
In-Kind .....	\$595,76
<b>Total Other Support .....</b>	<b>\$1,455,356</b>

### Program Revenue

Program Generated .....	\$1,525,352
Interest .....	\$ 2,138
<b>Total Program Revenue .....</b>	<b>\$1,527,490</b>
<b>Total Revenue &amp; Other Support ..</b>	<b>\$9,102,713</b>

### Expenses

Program Services .....	\$7,658,511
Management .....	\$663,248
<b>Total Expenses .....</b>	<b>\$8,321,759</b>
<b>Change in Net Asset .....</b>	<b>\$780,954</b>

# Social Services

## Senior Programs

CPACS Aging and Senior Programs are continuing to grow! The Senior Wellness program has 558 unduplicated participants from over eight ethnicities including Korean, Chinese, Burmese, Bhutanese, and Vietnamese. During Senior Wellness Programs, seniors participate in activities including music, exercise, and games followed by a group meal. This year CPACS served over 8,700 nutritious and culturally accurate meals through the program.



## Women's Services

CPACS Domestic Violence program is dedicated to serving domestic violence survivors and helping them navigate the first steps of rebuilding their lives and reaching self-sufficiency. One of those clients is Mary, an East African refugee with a young child. Through victim services, she was able to get in-language and culturally competent services. She received Employment services through the CPACS Employment program who she worked with to improve her math and literacy skills to successfully get a job with a local distribution center. Due to her hard work, she can afford an apartment for her and her family and is now saving money to buy a car.



## Transportation

CPACS Transportation program is in its sixth year of operation. As our communities' work towards reaching self-sufficiency, transportation is often a barrier. CPACS Transportation works to overcome this barrier by providing services to almost 400 individuals monthly to increase reliable transportation to work as well as finding employment and increasing job access. In addition, CPACS Transportation services fill critical transportation needs for the elderly and disabled by providing services to supermarkets and shopping centers, doctor's appointments, and more. CPACS Drivers speak seven different languages to reflect and accommodate the immigrant and refugee clients served.

# Support CPACS

## Donate

Every gift made to CPACS goes to furthering our immigrant and refugee communities to reach self-sufficiency and equity. You can make a tax deductible donation to CPACS at [www.cpacs.org/donate](http://www.cpacs.org/donate) or [contact donate@cpacs.org](mailto:contact_donate@cpacs.org) for information on other ways to give.

## Volunteer

For more information about how to get involved, please contact our Volunteer Coordinator at [volunteer@cpacs.org](mailto:volunteer@cpacs.org).

# Supporters

## FEDERAL FUNDERS

- Atlanta Regional Commission
- DeKalb County Community Development
- GA. Criminal Justice Coordinating Council, Victims of Criminal Act Assistance
- GA. Department of Behavioral Health and Development Disabilities
- GA. Department of Community Affairs
- GA. Department of Human Services
- GA. Department of Human Services, Division of Family and Children Services
- GA. Housing & Finance Authority
- Gwinnett County, CDBG
- Gwinnett Emergency Solutions Grants
- Gwinnett Fair Housing Activities Program
- Office of Minority Health Resource Center
- Office of Refugee Resettlement
- SAMHSA, Drug Free Community
- Technical College System of Georgia
- U.S. Department of Health and Human Services
- U.S. Department of Homeland Security
- U.S. Department of Housing and Urban Development

## LOCAL FUNDERS

- Cobb County Board of Commissioners
- DeKalb County Board of Health
- DeKalb County Human Services
- DeKalb County Office of Senior Affairs
- Fulton County Board of Commissioners
- Fulton County Housing and Community Development
- Fulton-DeKalb Hospital Authority
- Gwinnett County

## CORPORATE AND ORGANIZATIONAL DONORS

- Alpha Genomix Lab
- Amazon Smile Foundation
- Amerigroup Corporation
- APAC, Inc.
- Asian Americans Advancing Justice of Atlanta (AAJC)
- Asian Pacific Islander American Health Forum (APIAHF)
- Asian/Pacific American Council of GA
- Asians & Friends
- Avon Breast Health Organization
- Batavia Restaurant
- Best Supply
- Bo Bo Garden
- Bridgeway Financial, LLC
- BTD Manufacturing
- Bua LLC.
- Burlington English, Inc.
- CETPA, Inc.
- Cheriens International Groceries
- Chinese Community Federation of Atlanta

- Choice Mission Copy Tech
- City Farmers Market
- City of Doraville
- Clayton Eye Center
- Coca-Cola Company
- Comcast Cable Communications, Inc. (Comcast Foundation)
- Conscious Recruiting Inc.
- COX Enterprises
- Dang Investment Group, LLC
- Deorali Grocery
- Digital Structures Group
- East West Bank
- Emory University
- EROMHEALTH
- Family 2 Family
- GE United Way Campaign
- General Building Maintenance, Inc.
- Georgia Asian Pacific American Bar Association (GAPABA)
- Georgia Association for Women Lawyers Foundation (GAWL)
- Georgia Beauty School
- Georgia Power Company
- Georgia State University
- Georgians for a Healthy Future (SBIRT)
- Gwinnett United in Drug Ed. Inc. (GUIDE, Inc.)
- Hanmi Commercial Inc.
- HM Store Fixture Co
- Homestar Financial Corporation
- IBM Corporation
- I-CE-NY
- It's the Journey
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- Joynus Care, Inc.
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- Kong Financial Services, Inc.
- Korean Church of Atlanta
- Korean Martyrs Catholic Church
- Lali Gurashi Fashion
- Laotian American Society
- LimeGreen Moroch
- Loganville Dental
- Mali Restaurant
- Martial Arts Group
- McMaster-Carr Supply Company
- Metha Inc.
- Metro City Bank
- Mission Copier, Inc.
- Mountville Mills, Inc.
- National Association of Asian American Professionals (NAAAP)
- National CAPACD
- Nepali Food Mart
- New York Life Insurance
- On The Way Home Video

- Organization of Chinese Americans Inc.
- Partnership for Southern Equity
- PASOFino Dance
- Patel Brothers
- Philippine American Women's Association of Georgia
- ProGeorgia State Table, Inc.
- Race Roster USA, Inc.
- Raksha, Inc.
- Refugee Women's Network
- Senior Connections, Inc.
- Sewanee: The University of the South
- Simons Chinese Cuisine, LLC
- Staples Foundation, Inc.
- SunTrust United Way Campaign
- Superior Essex
- Susan G. Komen
- Sweet Hut Kitchen, Inc.
- Thai Association of Georgia
- The Atlanta Women's Foundation
- The Carmax Foundation
- The Leadership Conference Education Funds, Inc
- The Providence Insurance Group, Inc.
- The Thanks Mom & Dad Fund Inc.
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- United Way of Greater Atlanta
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- Washington Printing Co, Inc.
- Wells Fargo Foundation
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We apologize for any inadvertent omission of donors, grants, and funders from our annual report.



center for pan asian community services

MAIN OFFICE • 3510 Shallowford Road NE, Atlanta, GA 30341 • T: (770) 936-0969 • F: (770) 458-9377  
 CPACS COSMO HEALTH CENTER • 6185 Buford Hwy, Bldg G, Norcross, GA 30071 • T: (770) 446-0929  
 GWINNETT CENTER • 2100 Pleasant Hill Road, Site 366, Duluth, GA 30096 • T: (770) 232-5200  
 COBB CENTER • 945 Old Canton Road, Marietta, GA 30068 • T: (678) 389-1224

[www.cpacs.org](http://www.cpacs.org)

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