



ANNUAL REPORT

2015
2016

 **cpacs**
center for pan asian community services

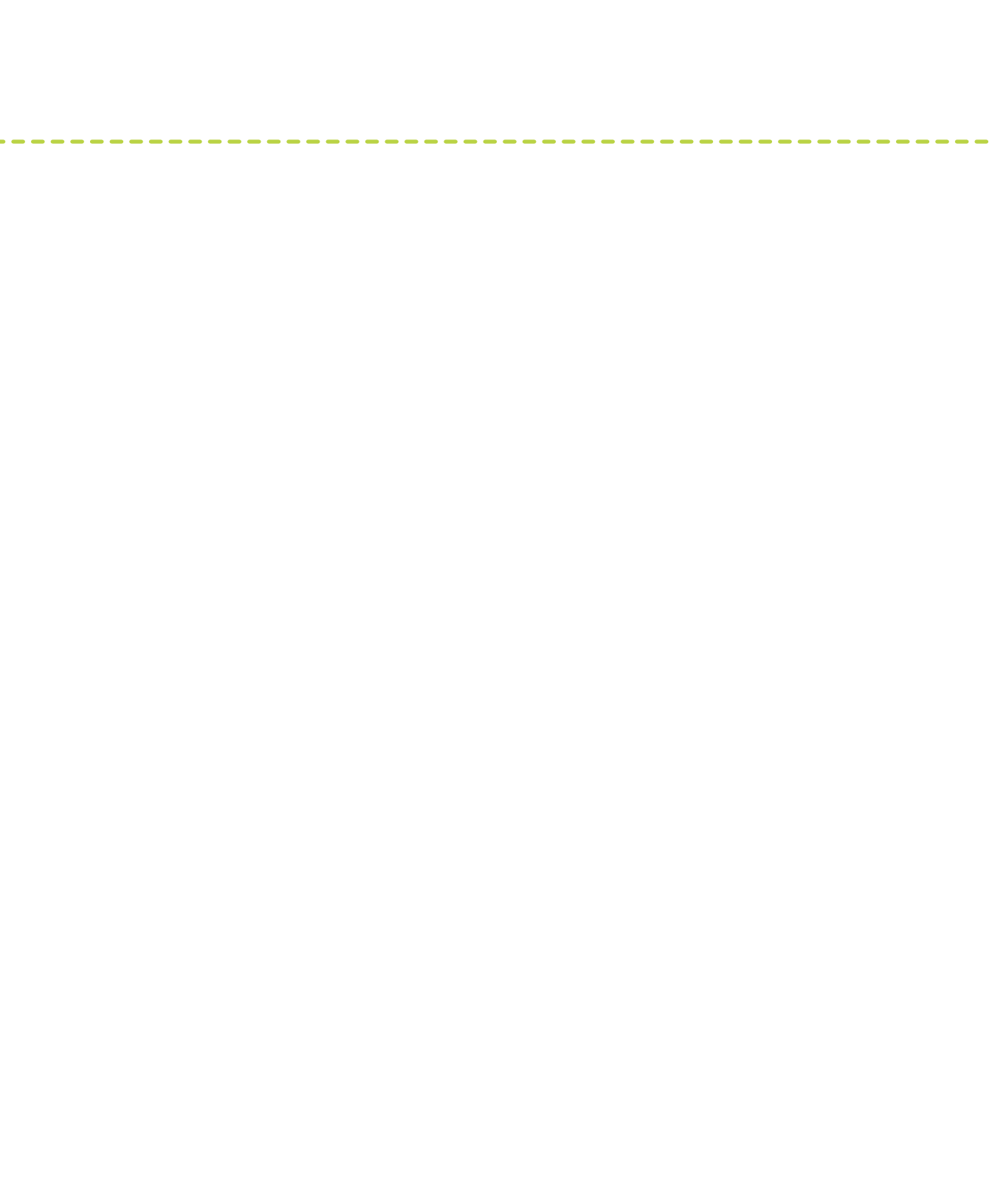


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DEAR FRIENDS,

This year, we celebrate our 36th year anniversary and we are proud to see how we have been able to extend our reach and support for the diverse immigrant and refugee communities here in Georgia and the South. We are proud to reflect on this past year's accomplishments by our community, funders, Board members, staff, and volunteers.

Celebrating our 4th year in operation as a Federally Qualified Health Center (FQHC), CPACS Cosmo Community continues to provide affordable health care to underinsured, uninsured, and vulnerable populations. Our commitment to provide culturally and linguistically appropriate health services have not only expanded service to more than 5,000 patients but have decreased the communities' barriers to vital preventative care and treatment. Our Patient Navigators have assisted patients like D. Maya access mammogram services by addressing her language needs, transportation needs, and helped her navigate through the health care system in Georgia.

As we continue to advocate and address transportation needs and concerns here in the Atlanta Metro area, CPACS has expanded its services with the acquisition of two handicap accessible shuttle buses increasing our ability to serve seniors and disabled individuals. Mr. and Mrs. Nguyen are two of thousands of seniors who have shared that their life has changed and the CPACS green buses have helped them get to and from local supermarkets, important doctor visits, senior wellness programs, social service appointments, and other important destinations.

To improve access to services for our limited English proficient (LEP) communities, CPACS hosted Georgia's first Language Access Summit for Providers in May. Speaker and presenters during the summit provided tools and resources for improving language access when serving LEP individuals and families. Participants of the summit were from a diverse background ranging from non-profits, ethnic based organizations, government agencies, emergency first responders, health care providers at hospitals and clinics, and local schools.

As we look back on our annual highlights, we realize we could not have achieved these accomplishments without the individuals and organizations that support us year after year. We thank you for your continued generosity and look forward to what the next year brings.

Sincerely,


CHAIWON KIM
CEO / President




NACK PAEK
Chairman of the Board



MEET THE BOARD

FABIAN DE ROZARIA
GLORIA ENRIQUEZ
MISOON LEE
GILDA PEDRAZA
PATRICK DIERBERGER
MICHELLE FERREYRA
SARA HAMILTON
DATTA DEO SHARMA
AISAH GAYLE
MINH NGUYEN
ALFRED YIN

OUR MISSION

The mission of Center for Pan Asian Community Services, Inc. (CPACS) is to promote self-sufficiency and equity for immigrants, refugees, and the underprivileged through comprehensive health and social services, capacity building, and advocacy.

ABOUT CPACS

The Center for Pan Asian Community Services, Inc. (CPACS) was founded in 1980 on the belief that people need people. It is the first, largest, and longest standing organization in the Southeast focused on issues concerning Asian Americans and other underserved populations.

Since its inception, CPACS's goal has been to deliver comprehensive and family centered social and health services. CPACS recognizes that issues of health, education, employment, citizenship, and community are interrelated and integral to people's success and their ability to contribute to the society in which we live.

During the past 35 years, CPACS has evolved from being a volunteer-run organization helping mostly Korean Americans, to a multi-service organization with racially, ethnically, and religiously diverse staff whose linguistic abilities cover 17 different Asian and non-Asian language groups. CPACS's capacity to serve the community also grew from 791 clients per month in 1999 to 3,600 clients per month in 2016.

While CPACS has a unique capacity to serve Asian Americans, it has also evolved to provide essential services that benefit the entire community, especially people with limited English proficiency, regardless of racial, ethnic, and religious makeup.

ADVOCACY

- Civil Rights & Social Justice
- Language Access
- Community Organizing
- Civic Engagement
- Healthcare Access
- Public Policy

COMMUNITY HEALTH

- Federally Qualified Health Center (FQHC)
- Primary Care for Low-Income
- Walk-In Prevention Clinic
- HIV Testing and Counseling
- Mammogram Screenings

SOCIAL SERVICES

- Translation & Interpretation
- Employment Training
- Public Benefits Assistance
- Transportation
- Domestic Violence Prevention & Victim Services

HOUSING

- Foreclosure Prevention
- Mortgage & Loan Modification
- Homeownership Education

SENIOR SERVICES

- Benefits & Assistance
- Affordable Senior Housing
- Senior Wellness Center
- In-Home Services

TRANSLATION & INTERPRETATION

- Services provided starting at 6 different languages

TRANSPORTATION

- Affordable Transportation
- Handicap Access Buses
- Mobility Education

CHILDREN, YOUTH, & FAMILIES

- Afterschool & Summer Programs
- Parent Education

COMMUNITY EDUCATION

- English Literacy & Citizenship
- DUI & Defensive Driving School

LEGAL & IMMIGRATION

- BIA Recognized Organization
- Visa Assistance and Petitions
- LPR & Naturalization

COUNSELING

- Substance Abuse Counseling
- Breast Cancer Support Groups

RESEARCH

- Community-Based Research
- Participatory Studies & Program Evaluation
- AAPI Publications

SOCIAL SERVICES

OUR DEPARTMENTS

SOCIAL SERVICES

HOUSING

SENIOR SERVICES

TRANSLATION & INTERPRETATION

TRANSPORTATION

LEGAL & IMMIGRATION



REFUGEE SUPPORT

CPACS works towards building self-sufficiency in our refugee communities. **Our Employment Training and Career Counseling Program** assisted 186 refugee clients with securing jobs in the metro-Atlanta that provided livable wages and benefits.

Additionally, our Housing Department hosts First Time Homebuyer Workshops, a day long course that provides the tools and information to attendees who are preparing to purchase their first home.

Over the last year, more than 70 refugee families attended the workshop looking to buy their first home and invest in their local community.



CPACS MOBILITY

CPACS serves 15,000 riders yearly. This year, CPACS was able to grow our Transportation Program by adding **two handicap-accessible shuttle buses** for DeKalb and Gwinnett County through the New Freedom Grant. The new CPACS Mobility shuttles **serve seniors and community members with mobility difficulties** and provide them access to supermarkets, CPACS Cosmo Health Center, and MARTA. The CPACS Transportation program continues to provide mobility education in multiple languages and to help limited English proficient communities gain access to transportation.

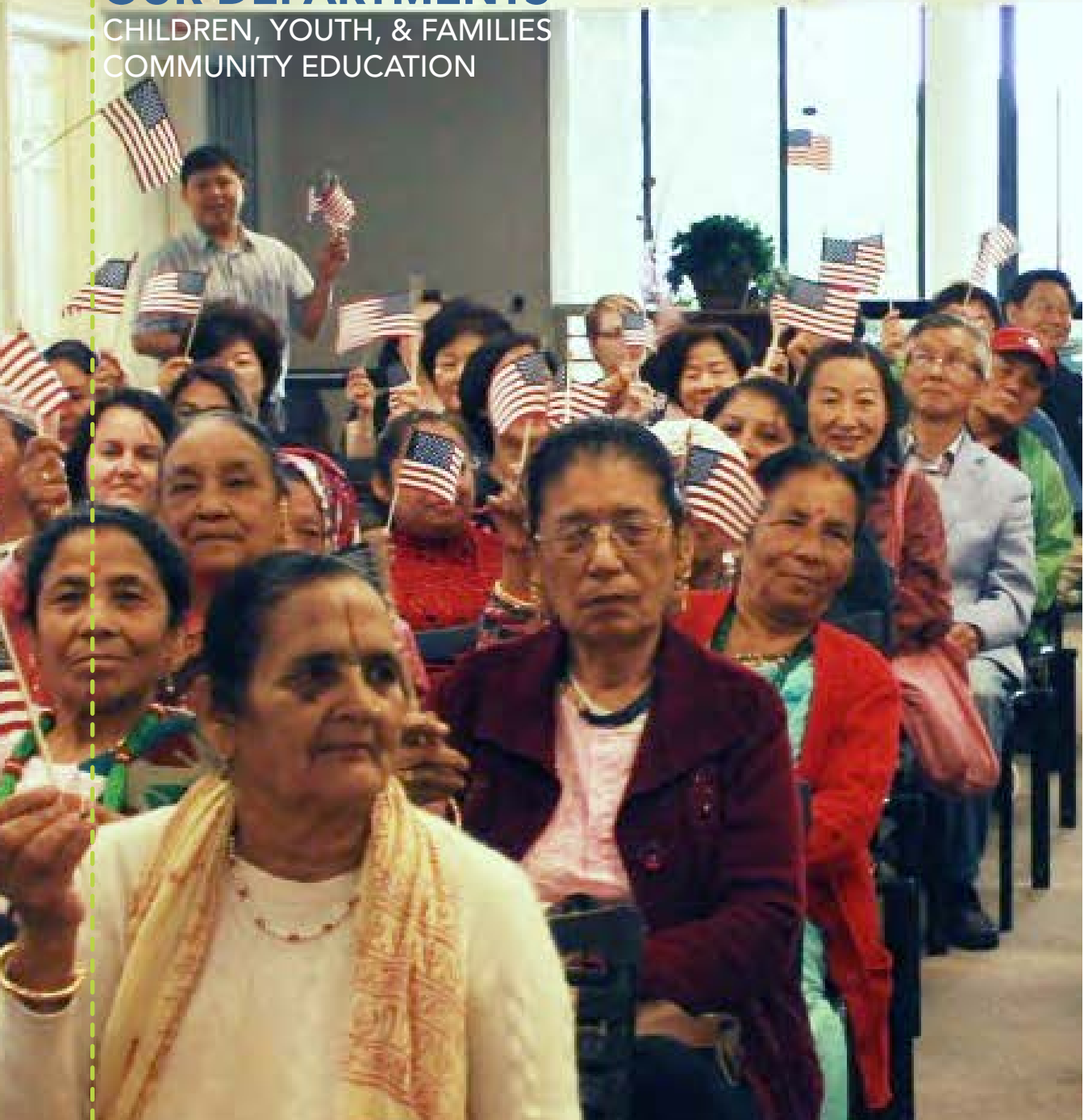


EDUCATION

OUR DEPARTMENTS

CHILDREN, YOUTH, & FAMILIES

COMMUNITY EDUCATION



ESL/Civics

CPACS EL/Civics program had their highest enrollment yet with **1,015 students**. Providing the opportunity for adults to learn English to preprepare for Citizenship, **over 100 students passed their Citizenship Exam last year**. One of those students, Mrs. Kim, enrolled in the program to earn her citizenship so she could reunite with her son. She learned to read Korean for six months and enrolled in the CPACS Civics/EL program, studying English for 2 1/2 years, before earning her citizenship.

Youth/DeKalb Jobs for Pay

CPACS Youth Department serves **over 500 immigrant and refugee youths each year at 10 sites in the metro-Atlanta area**. Our DeKalb Jobs for Pay site in Clarkston provides comprehensive guidance and counseling to low-income high school youth on academic performance, employability skills, and overcoming financial and other barriers. This year, **15 students** became the first in their families to graduate from high school. These students are all **college bound and received over \$500,000 in scholarships and awards**.



GATE

The City of Clarkston held a Tobacco Public Hearing on April 26th, 2016 to implement a new tobacco ordinance.

At the hearing, **GATE youth leaders actively supported the elimination** of any forms of indoor smoking including hookahs and electronic nicotine delivery systems such as vapes and e-cigarettes. As of August 4th, 2016, **the City of Clarkston passed the Clarkston Clean Indoor Air Ordinance**. All enclosed areas, including outdoor property under the control of the City, will be Smoke-Free by the end of 2018.

HEALTH

OUR DEPARTMENTS

COMMUNITY HEALTH
COUNSELING





COSMO

CPACS Cosmo Health Center continues to grow in its **third year as a Federally Qualified Health Center**. This year, the doctors and staff provided low cost services during almost **10,000 patient visits**, many with low income and Limited English Proficient patients. During National Health Center Week (August 9th-15th), we hosted our elected officials and community leaders to come learn more and celebrate Health Centers and their importance in our communities.

Women's Health and Patient Navigation

To better support our immigrant and refugee patients, CPACS Cosmo Health Center implemented a clinic-based patient navigator program. The patient navigators work with our communities who lack access to regular health care services by providing **transportation, interpretation/ translation, and emotional support, and health education**.



Without the navigators, our patients would have extreme difficulty overcoming barriers such as limited English proficiency, lack of transportation, no insurance, low income and health education.

ADVOCACY





LEP Summit

On May 20, 2016, CPACS hosted the **first Language Access Summit for Providers in the state of Georgia** in partnership with Gwinnett County, the most diverse county in the state. The Summit invited non-profits, government agencies, schools, health organizations, and other entities come to learn and share about providing language access to immigrant and refugees in the state.

Over 100 attendees participated and were able to share their experiences and impact language access in Georgia.

TEA Walk 2015 "Count Me In"

This year, **2,600 members of Atlanta's diverse community** walked in solidarity as one family, one community, and one America at the 11th Annual TEA Walk, Together Empowering All. This year's theme was "Count Me In!" It highlighted how Georgia's diverse communities count - our votes, and our contributions count. **We all play a role in shaping our community.**



FINANCE



ASSETS

Cash and cash equivalents	854,437
Accounts receivable	1,144,185
Property and equipment, net	2,472,159
Prepaid	3,848
Deposits	7,550

TOTAL ASSETS **4,482,179**

LIABILITY AND NET ASSETS

Accounts payable	12,445
Accrued liability	48,876
Salaries payable	285,895

TOTAL LIABILITIES **347,216**

NET ASSETS

Temporary restricted	104,687
Unrestricted	4,030,276

TOTAL NET ASSETS **4,134,963**

TOTAL LIABILITIES AND NET ASSETS **4,482,179**

Net Assets

Increase in unrestricted net asset	20,043
Increase in temporary restricted	2,297
Net asset beginning of year	4,112,623

Net Asset End of Year **4,134,963**

GOVERNMENT GRANTS

Federal	4,128,047
State	56,235
County/Local	241,074

TOTAL GOVERNMENT GRANTS **4,134,963**

OTHER SUPPORT

Individual & Business	97,494
Foundations	692,082
InKind	553,509

TOTAL OTHER SUPPORT **1,343,085**

PROGRAM REVENUE

Program Generated	1,444,295
Interest	2,049

TOTAL PROGRAM REVENUE **1,446,344**

TOTAL REVENUE AND OTHER SUPPORT **7,214,785**

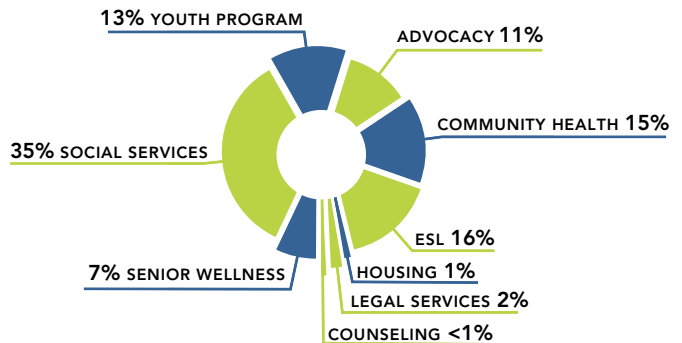
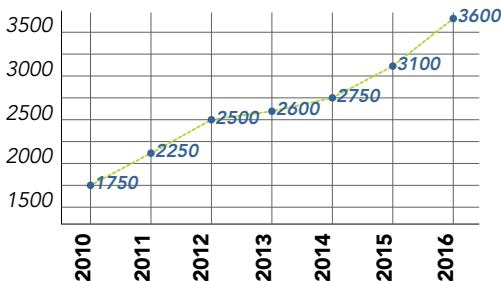
EXPENSES

Program Services	6,587,099
Management Expenses	607,643

TOTAL EXPENSES **7,194,742**

Change in Net Asset **20,043**

AVERAGE MONTHLY CLIENT INTAKE



SUPPORTERS

FEDERAL FUNDERS

- ARC- Area Agency on Aging - Senior Services
- ARC - JARC Program #5307, #5310- Dept. of Transportation
- ARC -WIOA Gwinnett Jobs for PAY
- Asian Pacific Islander American Health Forum (APIAHF)
- Atlanta Emergency Food and Shelter Program
- DeKalb CDBG/DPA - HC
- Department of Human Services - DFCS After School Program
- Dept. of Homeland Security - Atlanta/Fulton/Dekalb EFSP
- SAMSHA (DFC - Drug Free Community)
- GA DBHDD - Region 3-ASAPP
- GA Dept. of Community Affairs -HC
- GA DHS Refugee - EE Social A/S/P DV Info & Ref
- GHFA-GA Housing & Finance Authority
- Governor's Office/DV Edu. (Burmese)
- Gwinnett CDBG - HC
- Gwinnett Emergency Solutions Grants
- Gwinnett Fair Housing Activities Program

- Office of Minority Health Resource Center
- National CAPACD
- Office on VAW - Violence Against Women
- GA Dept. of Human Service, Refugee School Impact
- SAMHSA -HBCC (Home Based Child Care)
- State of GA DHS SNAP Program / ARRA
- State of Georgia - Criminal Justice Coordinating Council
- Technical College System of Georgia - EL/Civics
- The Family Health Center of GA, INC. - Family Planning (HRSA)
- U.S. Department of Health and Human Services (FQHC)
- U.S. Department of Housing and Urban Development-HC, HIPP
- U.S. Department of Justice Office on Violence Against Women
- U.S. Department of Justice : VOCA-CJCC
- U.S. DHHS - Home Based Child Care Program

STATE FUNDERS

- ARC - Aging Program : Supportive Svcs.

LOCAL FUNDERS

- Cobb County - EL/Civics
- Dekalb Cnty Board of Hlth

- Fulton Cnty Board of Commissioners
- Fulton-Dekalb Hosp. Authority

CORPORATE AND ORGANIZATIONAL DONORS

- AAPCHO
- Amazon Smile Foundation
- Amerigroup Corporation
- Amerigroup Community Care
- Anonymous
- API American Health Forum
- Apple (Benevity) 0601
- Aquaheru Foundation Inc.
- Asian American Justice Center
- Asian Women's Shelter
- Asians & Friends
- AT&T
- Atlanta Brave Foundation, Inc.
- Atlanta Peacemakers Presbyterian Church
- Avon Breast Health Organization
- Batavia Restaurant/ Chao Li
- Bo Bo Garden
- Chao Li Inc dba Batavia 3
- Chinese Community Federation of Atlanta
- City Farmers Market (Hong Kong Supermarket)
- Clarkston Development Foun.
- CMG Corporate Services
- Coca-Cola Company
- Comcast Cable Communications, Inc.
- Conscious Recruiting Inc.
- COX Enterprises

- DeKalb County Office of Senior Affairs
- DeKalb Police Alliance
- Delta Phi Lambda Sorority Inc.
- EWHA Girl's High School
- Facility Investments, LP
- Frank Fen GE
- Friends of Fayette Public Libray, Inc.
- Georgia Center for Oncology Research and Education
- GAPABA
- GE United Way Campaign
- Georgia State University
- Gwinnett United in Drug Ed. Inc.
- Hepatitis B Foundation
- H-Mart
- I Luv Pho Restaurant
- IBM Employee Svc Ctr
- Immigrant Legal Resource Center
- It's Journey
- Jeen Ju Corporation/ Jin Go Gae
- Jesse P. Williams Fndn. Inc.
- Joynus Care, Inc.
- JP Morgan Chase & Co.
- Just Give
- Juxtaposition
- Knoll Construction, LLC
- Korean Martyrs Catholic Church
- Kroger
- MARTA
- Martial Arts Group
- McMaster-Carr Supply Company
- Mercy Housing
- Metro City Bank
- Mission Copier

- Mountville Mills, Inc.
- NAAAP
- National CAPACD
- National Council-Aging
- National Supply
- One2One Education Support Inc
- Paris Baguette
- PNC Foundation
- Senior Services North Fulton, Inc.
- Stickers & Banners.com
- Sub Base Sandwich & Dandy Donuts
- Sugarloaf Park HOA, Inc
- SunTrust United Way Campaign
- Susan G. Komen
- Sweet Hut Bakery & Café
- The Atlanta Women's Foundation
- The Carmax Foundation
- The Community Foundation
- The Leadership Conference Education Funds, Inc
- The Servant Korean Evangelical Church
- The TJX Foundation, Inc.
- Travelers
- Truist
- TW-Nat'l Assoc of Asian American, Inc
- United Way of Greater Atlanta
- Wallace H. Coulter Charitable T.
- Walmart
- Wells Fargo Foundation
- White Windmill Bakery and Café
- World Financial Group/

Ting Enterprise

- Yen Jing Chinese Restaurant

INDIVIDUAL DONORS

- Ashling, Cam Thi
- Brently, Christopher
- Byun, Daniel
- Chiu, Fui Mei
- Coley, Jeffrey
- Coley, Kathryn
- Coley, Maran E.
- Compton, Jill C.
- Cordry, Jeffery T.
- Culp, Coreen G
- Coulson, Phillip
- Dressel, Paula L.
- Dierberger, Patrick Richard
- Enger, Daniel
- Ferreyra, Michelle
- Fujikura, America
- Gaither, Robert L.
- Huang, C. P.
- Huynh, Victoria
- Jackson, Lamar
- Keeton, Chris
- Kim, Chaiwon
- Ewha Alumni Association - Kim, Hansoon Rho
- Kim, Sun Hee
- Lee, Gwek N.
- Lee, Misoon
- Park, Ki Hong
- Qiu, Haitao
- Richardson, Natalie
- Richardson, Scott
- Anonymous
- Srivanjarean, Yotin
- Tsai, Ni-chun
- Yin, Alfred

HOW YOU CAN HELP



Donate

Every gift made to CPACS goes to **furthering our immigrant and refugee communities to reach self-sufficiency and equity**. You can make a tax deductible donation to CPACS at www.cpac.org/donate or contact donate@cpacs.org for information on other ways to give.



You can support CPACS **while you shop online**. Amazon Smile will donate a small percent of your eligible purchases to the Center for Pan Asian Community Services. All you have to do is sign up and shop at smile.amazon.com. It's an easy way to support CPACS all year-round. **Learn more and sign up at <http://bit.ly/smileCPACS>**



Contribute through United Way by listing CPACS on your designation organization list.
Please list as:

**Center for Pan Asian Community Services
3510 Shallowford Rd NE
Atlanta, GA 30341**

Volunteer

Volunteers are **important assets** to CPACS. The involvement of volunteers since the founding of CPACS **greatly extends the range, quality, and variety of our programs and community involvement**. CPACS has a wide variety of volunteer opportunities available for individuals, corporate and student groups, interns and more!

For more information about how to get involved, please contact our Volunteer Coordinator at volunteer@cpacs.org.

Stay Informed:

Sign up for our **newsletter** at www.cpac.org and keep up with what we're doing through our social media.



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people need people.®